



GRI CONTENT INDEX

GRI Standard	Disclosure	One Report 2024	Sustainability Report 2024	Location				
General Disclosures								
GRI 2: General Disclosures 2021	The organisation and its reporting practices							
	2-1 Organizational details	25	7	One Report 2024 - Business Structure and Operations Sustainability Report 2024 - Sustainable Business Development				
	2-2 Entities included in the organization's Sustainability Reporting	-	7	Sustainability Report 2024 - Sustainable Business Development				
	2-3 Reporting period, frequency and contact point	-	7	Sustainability Report 2024 - Sustainable Business Development				
	2-4 Restatements of information	-	-	-				
	2-5 External assurance	-	-	Capital A's internal audit department has audited the performance figures of TAA as a part of Capital A's Sustainability Report.				
	Activities and workers							
	2-6 Activities, value chain and other business relationships	25, 31	-	One Report 2024 - Business Structure and Operations - Nature of Business				
	2-7 Employees	-	132	Sustainability Report 2024 - Human Capital Management				
	2-8 Workers who are not employees	-	132	-				
	Governance							
	2-9 Governance structure and composition	14	7, 11	One Report 2024 - Board of Directors and Management Team Sustainability Report 2024 - Sustainable Business Development				
	2-10 Nomination and selection of the highest governance body	99, 102	-	One Report 2024 - Corporate Governance Policy				
	2-11 Chair of the highest governance body	14	-	One Report 2024 - Board of Directors and Management Team				
	2-12 Role of the highest governance body in overseeing the management of impacts	14	-	One Report 2024 - Board of Directors and Management Team				
	2-13 Delegation of responsibility for managing impacts	99, 103	-	One Report 2024 - Corporate Governance Policy				



ด้านเศรษฐกิจและธรรมาภิบาล (Good) ผลการดำเนินงานด้านสิ่งแวดล้อม (Green)

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GRI Standard	Disclosure	One Report 2024	Sustainability Report 2024	Location			
	2-14 Role of the highest governance body in Sustainability Reporting	-	7, 11	Sustainability Report 2024 - Sustainable Business Development			
	2-15 Conflicts of interest	99, 110	-	One Report 2024 - Corporate Governance Policy			
	2-16 Communication of critical concerns	57, 99, 118	-	One Report 2024 - Risk Management, Corporate Governance Policy			
	2-17 Collective knowledge of the highest governance body	-	-	Website: https://www.aavplc.com/en/management/taa/board-of-directors			
	2-18 Evaluation of the performance of the highest governance body	99, 104	-	One Report 2024 - Corporate Governance Policy			
	2-19 Remuneration policies	99, 105	-	One Report 2024 - Corporate Governance Policy			
	2-20 Process to determine remuneration	99, 105	-	One Report 2024 - Corporate Governance Policy			
	2-21 Annual total compensation ratio	-	132	Sustainability Report 2024 - Human Capital Management			
	Strategy, policies and practices						
	2-22 Statement on sustainable development strategy	86	3, 5, 7	One Report 2024 - Sustainable Business Development Sustainability Report 2024 - Chairman Message - CEO Message			
	2-23 Policy commitments	86	7,126	One Report 2024 - Sustainable Business Development Sustainability Report 2024 - Sustainable Business Development - Quality Policy			
	2-24 Embedding policy commitments	86	7,126	One Report 2024 - Sustainable Business Development Sustainability Report 2024 - Sustainable Business Development - Quality Policy			





GRI Standard	Disclosure	One Report 2024	Sustainability Report 2024	Location	
	2-25 Processes to remediate negative impacts	99, 118	-	One Report 2024 - Corporate Governance Policy Whistleblowing Channel: https://www.aavplc.com/en/corporate-governance/whistleblowing-channel	
	2-26 Mechanisms for seeking advice and raising concerns	99, 118	-	One Report 2024 - Corporate Governance Policy Whistleblowing Channel: https://www.aavplc.com/en/corporate-governance/whistleblowing-channel	
	2-27 Compliance with laws and regulations	86	-	One Report 2024 - Sustainable Business Development	
	2-28 Membership associations	+	-	Refer to Capital A's Sustainability Report 2024	
	Stakeholder Engagement				
	2-29 Approach to stakeholder engagement	+	15	Sustainability Report 2024 - Stakeholder Engagement	
	2-30 Collective bargaining agreements	+	-	-	
Material Topics					
GRI 3: Material Topics 2021	3-1 Process to determine material topics	+	25	Sustainability Report 2024 - Thai AirAsia Materialiaty Assessment 2024	
	3-2 List of material topics	+	25	Sustainability Report 2024 - Thai AirAsia Materialiaty Assessment 2024	
Customer Relationship and Ope	rational Performance				
GRI 3: Material Topics 2021	3-3 Management of material topics	+	41	Sustainability Report 2024 - Customer Relationship and Operational Performance	
GRI 2: General Disclosures 2021	2-29 Approach to stakeholder engagement	+	41	Sustainability Report 2024 - Customer Relationship and Operational Performance	
Technology, Innovation, and Information Security					
GRI 3: Material Topics 2021	3-3 Management of material topics	+	53	Sustainability Report 2024 - Technology, Innovation and Information Security	
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	-	53	Sustainability Report 2024 - Technology, Innovation and Information Security	





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Risk Management				
GRI 2: General Disclosures 2021	2-9 Governance structure and composition	-	65	Sustainability Report 2024 - Risk Management
	2-11 Chair of the highest governance body	-	65	Sustainability Report 2024 - Risk Management
	2-12 Role of the highest governance body in overseeing the management of impacts	-	65	Sustainability Report 2024 - Risk Management
	2-13 Delegation of responsibility for managing impacts	-	65	Sustainability Report 2024 - Risk Management
GRI 3: Material Topics 2021	3-3 Management of material topics	-	65	Sustainability Report 2024 - Risk Management
Sustainable Supply Chain				
GRI 3: Material Topics 2021	3-3 Management of material topics	-	72	Sustainability Report 2024 - Sustainable Supply Chain
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	-	72, 75	Sustainability Report 2024 - Sustainable Supply Chain
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria	-	72	Sustainability Report 2024 - Sustainable Supply Chain
	308-2 Negative environmental impacts in the supply chain and actions taken	-	72	Sustainability Report 2024 - Sustainable Supply Chain
GRI 408: Child Labor 2016	408-1 Operations and suppliers at significant risk for incidents of child labor	-	72	Sustainability Report 2024 - Sustainable Supply Chain Supplier Code of Conduct: https://www.capitala.com/misc/AAPROF006_Supplier_Code_of_Conduct.pdf
GRI 409: Forced or Compulsory Labor 2016	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	-	72	Sustainability Report 2024 - Sustainable Supply Chain Supplier Code of Conduct: https://www.capitala.com/misc/AAPROF006_Supplier_Code_of_Conduct.pdf
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	-	72	Sustainability Report 2024 - Sustainable Supply Chain
	414-2 Negative social impacts in the supply chain and actions taken	-	72	Sustainability Report 2024 - Sustainable Supply Chain



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GRI Standard	Disclosure	One Report 2024	Sustainability Report 2024	Location
GRI 3: Material Topics 2021	3-3 Management of material topics	-	81, 93	Sustainability Report 2024 - Climate Change Crisis Management - Alignment with the Task Force on Climate-related Financial Disclosures (TCFD)
GRI 302: Energy 2016	302-1 Energy consumption within the organization	-	81, 90	Sustainability Report 2024 - Climate Change Crisis Management
	302-4 Reduction of energy consumption	-	81, 90	Sustainability Report 2024 - Climate Change Crisis Management
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	-	81, 90	Sustainability Report 2024 - Climate Change Crisis Management
	305-2 Energy indirect (Scope 2) GHG emissions	-	81, 90	Sustainability Report 2024 - Climate Change Crisis Management
	305-3 Other indirect (Scope 3) GHG emissions	-	81, 91	Sustainability Report 2024 - Climate Change Crisis Management
	305-4 GHG emissions intensity	-	81	Sustainability Report 2024 - Climate Change Crisis Management
	305-5 Reduction of GHG emissions	-	81	Sustainability Report 2024 - Climate Change Crisis Management
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	-	81, 91	Sustainability Report 2024 - Climate Change Crisis Management
Environmental Management				
GRI 2: General Disclosures 2021	2-23 Policy commitments	-	97, 98	Sustainability Report 2024 - Environmental Management Policy
	2-24 Embedding policy commitments	-	97, 98	Sustainability Report 2024 - Environmental Management Policy
GRI 3: Material Topics 2021	3-3 Management of material topics	-	106	Sustainability Report 2024 - Environmental Management Policy
GRI 302: Energy 2016	302-1 Energy consumption within the organization	-	109	Sustainability Report 2024 - Environmental Management Policy
	302-4 Reduction of energy consumption	-	109	Sustainability Report 2024 - Environmental Management Policy
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	-	106	Sustainability Report 2024 - Environmental Management Policy
	303-5 Water consumption	-	106	Sustainability Report 2024 - Environmental Management Policy



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		One Report 2024		
GRI 306: Waste 2020	306-1 Waste generation and significant waste- related impacts	-	100	Sustainability Report 2024 - Environmental Management Policy
	306-2 Management of significant waste-related impacts	-	100	Sustainability Report 2024 - Environmental Management Policy
	306-3 Waste generated	-	104	Sustainability Report 2024 - Environmental Management Policy
	306-4 Waste diverted from disposal	-	104	Sustainability Report 2024 - Environmental Management Policy
	306-5 Waste directed to disposal	-	104	Sustainability Report 2024 - Environmental Management Policy
Health and Safety				
GRI 3: Material Topics 2021	3-3 Management of material topics	-	110	Sustainability Report 2024 - Occupational Health and Safety Strategies
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	-	110	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-2 Hazard identification, risk assessment, and incident investigation	-	110	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-3 Occupational health services	-	110, 117	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-4 Worker participation, consultation, and communication on occupational health and safety	-	110, 117	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-5 Worker training on occupational health and safety	-	110	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-6 Promotion of worker health	-	110, 117	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	-	110, 117	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-8 Workers covered by an occupational health and safety management system	-	110	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-9 Work-related injuries	-	110, 115	Sustainability Report 2024 - Occupational Health and Safety Strategies
	403-10 Work-related ill health	-	110, 115	Sustainability Report 2024 - Occupational Health and Safety Strategies



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Human Capital Management				
GRI 2: General Disclosures 2021	2-7 Employees	-	132	Sustainability Report 2024 - Human Capital Management
	2-8 Workers who are not employees	-	132	Sustainability Report 2024 - Human Capital Management
	2-21 Annual total compensation ratio	-	132	Sustainability Report 2024 - Human Capital Management
	2-25 Processes to remediate negative impacts	-	132, 147	Sustainability Report 2024 - Human Capital Management Corporate Governance: Communication with Stakeholders and Whistleblowing Policy Whistleblowing Channel: https://www.aavplc.com/en/corporate-governance/whistleblowing-channel
	2-26 Mechanisms for seeking advice and raising concerns	-	132	Sustainability Report 2024 - Human Capital Management
GRI 3: Material Topics 2021	3-3 Management of material topics	-	132	Sustainability Report 2024 - Human Capital Management
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	-	132, 145	Sustainability Report 2024 - Human Capital Management
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	-	132, 146	Sustainability Report 2024 - Human Capital Management Allstar Benefits: https://mycareer.airasia.com/gb/en
	401-3 Parental leave	-	132	Sustainability Report 2024 - Human Capital Management



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GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	-	132, 150	Sustainability Report 2024 - Human Capital Management
	404-2 Programs for upgrading employee skills and transition assistance programs	-	132	Sustainability Report 2024 - Human Capital Management
	404-3 Percentage of employees receiving regular performance and career development reviews	-	132	Sustainability Report 2024 - Human Capital Management
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	-	132	Sustainability Report 2024 - Human Capital Management
	405-2 Ratio of basic salary and remuneration of women to men	-	132	Sustainability Report 2024 - Human Capital Management
Community Investment				
GRI 3: Material Topics 2021	3-3 Management of material topics	-	158	Sustainability Report 2024 - Community Investment
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	-	158	Sustainability Report 2024 - Community Investment