



Protection measures for the 2020 Annual General Meeting of Shareholders with regard to a potential epidemic of Coronavirus Disease 2019 (COVID-19)

With our deep concern over the health of the meeting attendees from a potential epidemic of Coronavirus Disease 2019 (COVID-19), therefore, kindly asks shareholders to remain informed with the following guidelines:

1. To ask all the shareholders to cooperate by appointing the Company's Independence Director as their proxy to attend and vote on their behalf

1.1 Shareholders who are in a high-risk situation e.g. having recently traveled to/from any high-risk countries announced by Ministry of Public Health including shareholders who have had close contact with someone who has traveled to/from the high-risk countries, in less than 14 days before the date of the meeting, or having a fever, showing any respiratory symptoms, are requested to follow the Department of Disease Control's suggestions by not attending the meeting and appointing the Company's Independent Director as their proxy to attend and vote on their behalf.

1.2 To prevent and reduce the risk of the spread of the COVID-19 virus from the crowding of shareholders on the meeting day, the Company requests cooperation with shareholders to appoint the Company's Independent Director to act as their proxy.

In this regard, shareholders as in clause 1.1 and 1.2 can appoint the Company's Independent Director as their proxy to attend the meeting and vote on their behalf in accordance with the method shown in Attachment 4 and 8 of the notice of the meeting which has been sent to shareholders.

1.3 In case, the shareholders wish to submit questions in advance, the shareholders can submit through the following channels:

- 1) To the Company together with a proxy as in clause 1.1 and 1.2
- 2) E-mail: taa_investorrelations@airasia.com

2. In the case of personal attendance

In order to prevent and reduce the risk of the spread of COVID-19, the Company would like to request for all shareholders' cooperation in the following matters.

2.1 Screening of the participants by taking the temperature and observing by our staffs to indicate the participants that are in fever and/or respiratory symptoms before the meeting. For those being identified with the following symptoms including, but not limited to, fever, cough, sore throat, sneezing and runny nose, the Company shall reserve the right to deny entry into the meeting. In case that the aforementioned shareholder presents at the Venue, such shareholder may appoint the Company's Independent Director as their proxy to attend and vote on their behalf.

2.2 The Company will introduce the following measures at the meeting:

- 1) The Company will provide a handwashing point or alcohol gel adequately in the meeting place. Especially in areas with lot of common uses such as meeting room, registration desk, food and beverage service point etc.

- 2) Attendees waiting in line at the screening point, document check point and registration desk must keep a distance of one metre from each other.
- 3) The chairs in the meeting rooms will be spaced one metre apart.
- 4) Every attendee must wear a facemask for the duration of his or her time in the meeting room.
- 5) In case that the attendee has symptoms of fever, cough, sore throat, sneezing and runny nose, please refrain attending the meeting.

The Company would like to apologize for the inconvenience, especially if a high number of meeting attendees causes a delay in the proceedings.

Your kind corporation will be very much appreciated and in the best interests of all the meeting attendees.